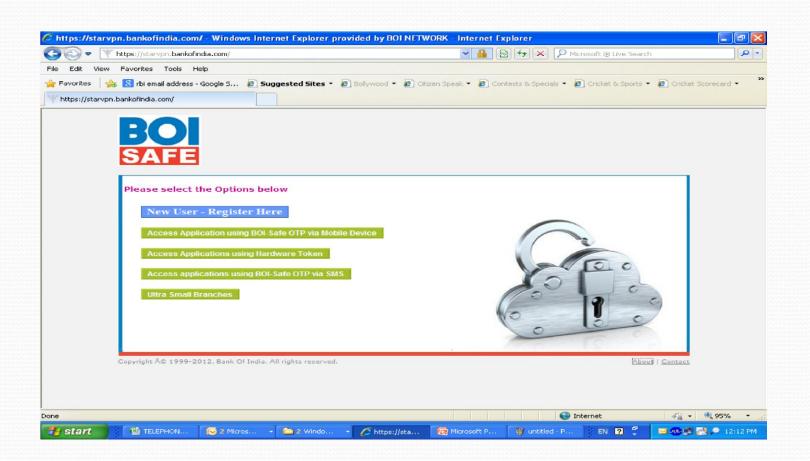
User Manual – BOI-SAFE

BOI Safe

- 1. Start browser and Type :- https://starvpn.bankofindia.com
- 2. Make sure the Internet connection is ON in your Mobile Phone / Blackberry / Android Phone / iPad etc.
- 3. Five Menus are available in the BOI Safe Home Page.



BOI Safe

1. First Menu - New User - Registration Here (Step -1)

First every user has to register himself for BOI-SAFE using this option. This is **one time compulsory activity.**

- 2. Second Menu Access Applications using BOI-Safe mobile app

 Through this option user will access all Bank's application using BOI-Safe application installed on your Smart mobile device
- 3. Third Menu Access Applications using Hardware Token

Hardware token will be provided to CMD, EDs, and top management. Using this option ,they will access all bank's application through Hardware Token.

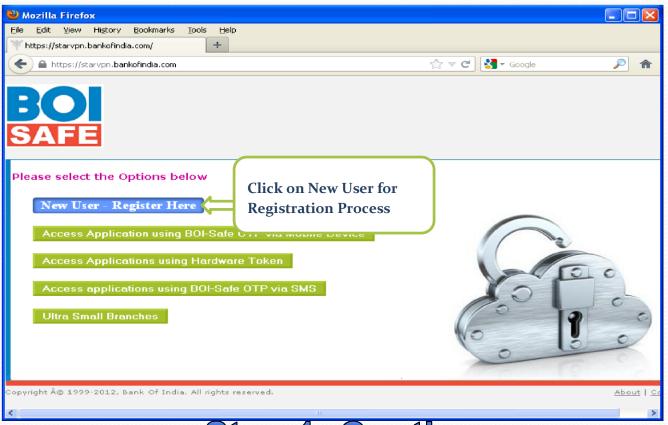
4. Fourth Menu - Access applications using BOI-Safe OTP (One time password) delivered as SMS

Through this option user will access all Bank's application using SMS OTP which will be sent on user register Mobile.

5. Fifth Menu - Ultra Small Branches

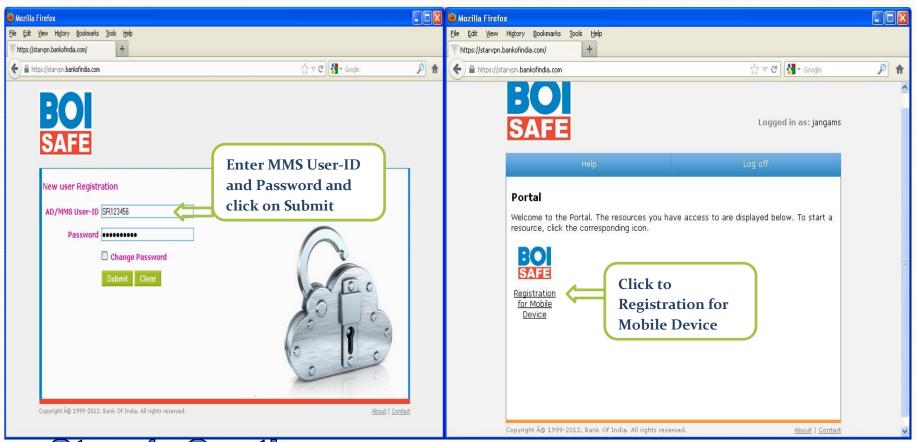
This option **Step 1- New User Registration** is only for Ultra Small Branch's Users.

1. Click on New User for Registration.



Step 1- Continue...

2. Provide your AD/MMS User-id (without BOICORP) & Password and click on Submit. After that Click on 'Registration for Mobile Device'



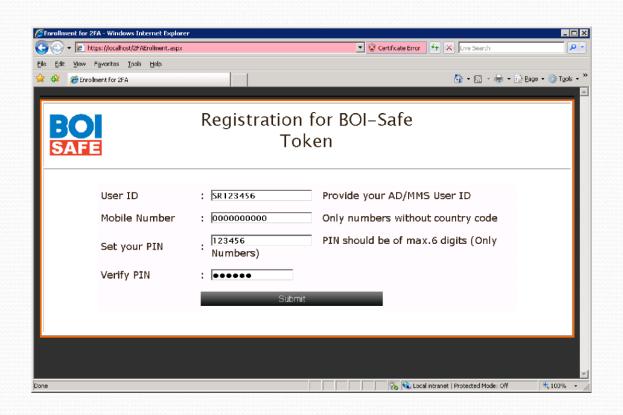
Step 1- Continue..

3. Provide following details in the page and click on Submit Button.

<u>User ID</u> → Has to be your AD/MMS User-ID (without BOICORP)

Mobile number → Has to be 10 digits only. It has to be without +91 and not starting with 0 PIN → Has to be 6 digit number only (use only numbers – no alphabets or special characters

like -,!,\$, etc)



Now you will receive Activation Code SMS on your register Mobile. Kindly keep it. It will be needed during BOI Safe activation process.

Step 2- BOI Safe Token Download, Installation & Activation on Different Mobile Devices

This is one time compulsory activity.

BOI-Safe Token download on BlackBerry Device

- 2.1 For BOI-Safe Token download On BlackBerry Click Here
- 2.2 For BOI-Safe Token download On Android Click Here
- 2.3 For BOI-Safe Token download On iPad /iPhone Click Here

Step 2.1 - BOI-Safe Token Download on Blackberry & Activation

1. Type the URL on your Device Internet Browser for downloading BOI-Safe (https://starvpn.bankofindia.com:9443)

- 2. Click on BOI-safe for BlackBerry (Pearl/Curve/Bold)
- 3. Click on Download button.
- 4. Download will start and after completion of download process, you will receive the message "Application successfully installed".
- 5. Click on OK Button.





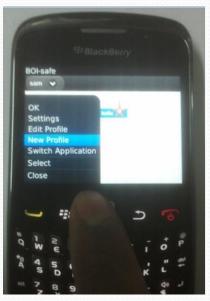
Once BOI-Safe Token is installed please follow the steps for activating the token in the following slides

Step 2.1 - Continue...

Activation of BOI-Safe Token on Blackberry

- 6. Click on the BOI-Safe icon on the Blackberry
- 7. You will received the MSG "No Profile Selected"
- 8. Click on Blackberry symbol (7 dots) Button on your mobile phone.
- 9. Click on New Profile.
- 10. Click on Create Profile.







6 9 10

Step 2.1 - Continue...

Activation of BOI-Safe Token on Blackberry

- 11. Click on Blackberry button(7 dots) and Select Toggle Mode
- 12. Provide Profile ID -> Profile ID is any Name for ex: abc or XYZ
- 13. Type -> Select Type as Synchronized
- 14. In Activation Code -> Copy or type the activation value in CAPS (without'-')

which you have received on SMS on your registered mobile number.

15. Press confirm button and now your profile successfully activated.



Your BOI-Safe token on BlackBerry is now ready for use!
User can access the application using this Link

BOI-Safe Token Download on Android Device

Step 2.2 - BOI-Safe Token Download on Android & Activation

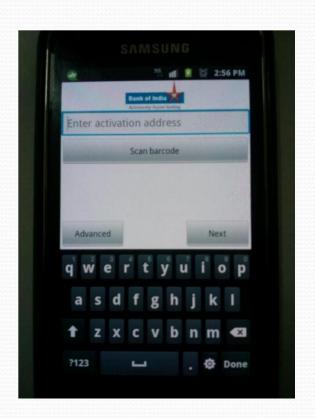
- 1. Type the URL on your Device Internet Browser for downloading BOI-Safe (https://starvpn.bankofindia.com:9443)
- 2. Click on BOI-safe for Android
- 3. Click on Download button.
- 4. Download will start and after completion of download process, you will receive the MSG "Application successfully installed".
- 5. Click on OK Button.

Step 2.2 - Continue...

Activation of BOI-Safe Token on Android Phone

- 6. Click on the BOI-Safe icon on the Android Phone
- 7. Select on Advanced Button
- 8. Click on New Profile
- 9. Click on Create Profile





6 7

Step 2.2 - Continue...

Activation of BOI-Safe Token on Android Phone

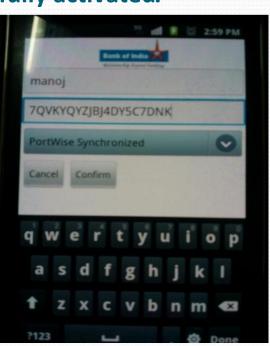
- 10. Provide Profile ID -> Profile ID is any Name for ex: abc or XYZ
- 11. In Activation Code -> Copy or type the activation value in CAPS (without'-
- ') which you have received on SMS on your registered mobile number. 12.

Type -> Select Type as Port wise Synchronized

13. Press Confirm button and now your profile successfully activated.







10.11.12.13

Your BOI-Safe token on Android is now ready for use!

User can access the application using this Link

BOI-Safe Token Download on iPad Device

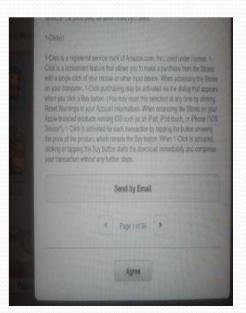
Step 2.3 - BOI-Safe Token Download on iPad & Activation

- 1. Click on App Store icon
- 2. Select iPhone Apps (Not iPad) -> In Search Box Type ->BOI safe
- 3. Then click on Agree Button on Agreement Page
- 4. Click on BOI Safe, this will divert you on Apps Store web page.

Please provide your User-name & Password of Apple ID i.e

XYZ@hotmail.com







Step 2.3 - Continue... 1. 2. 3. 4.

- 5. Click OK to start downloading BOI-Safe
- 6. After download completes, an icon will get appear on iPad





5. 6. **Step 2.3 - Continue...**

Activation of BOI-Safe Token on iPad

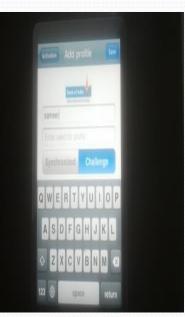
- 7. Click on BOI-Safe Icon 8. Select Advance Button
- 9. Provide Profile ID -> Profile ID is any Name for ex: abc or XYZ
- 10. In Activation Code -> Copy or type the activation value in CAPS (without'-') which you have received on SMS on your registered mobile number.
- 11. Select Synchronized

12. Now your profile successfully activated.









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8. 9.10.11.

Your BOI-Safe token on iPad is now ready for use!

User can access the application using this Link

Step 3- Access the Application

- 1. On Mobile Device (Blackberry / Android / iPad) -> Click on BOI-Safe icon on Mobile Device.
- 2. Enter PIN (Which was set during registration process) and generate OTP (One Time Password)





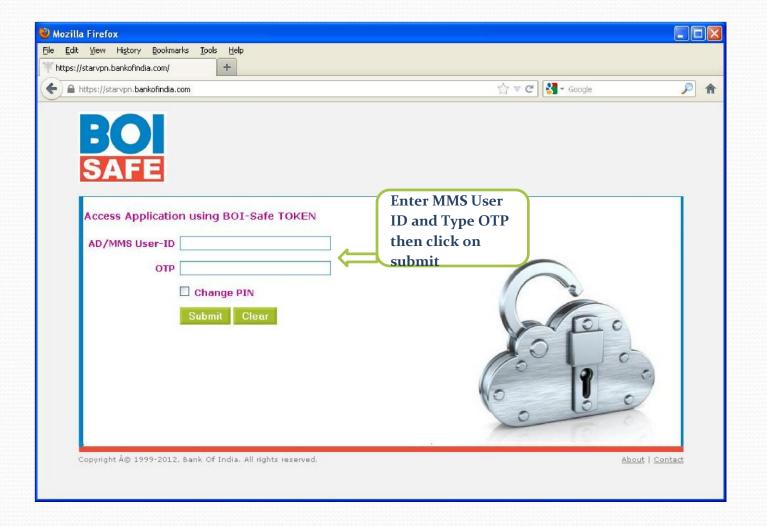
Step 3-Continue...

4. Go to Mobile Device (Blackberry / Android / iPad)

- 5. Access URL https://starvpn.bankofindia.com
- 6. Click on Access Application using BOI-Safe OTP via Mobile Device

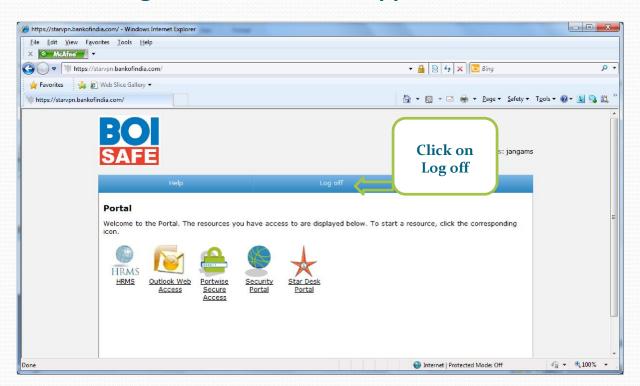


7. Enter AD/MMS User-ID and type OTP in OTP window and Click on Submit



Steten Continue...

On Successful login user will see the application's on the Portal.



Please Log Off from this page after Completion of Application Access

If Log Off button is not visible click on "X" to close the page SteasContinue...

Mobile SMS Option:-

User can also use fourth Menu - Access applications using BOI-Safe OTP via SMS. Through this option user will access all Bank's application using BOI-Safe OTP via SMS. SMS OTP will be sent on user register Mobile.

1. Type the URL on your Device Internet Browser for downloading BOI-Safe https://starvpn.bankofindia.com

2. Click on Access applications using BOI-Safe OTP via SMS Steam Continue...

Mobile SMS Option:-

4. Now you will receive OTP - SMS in your register Mobile.

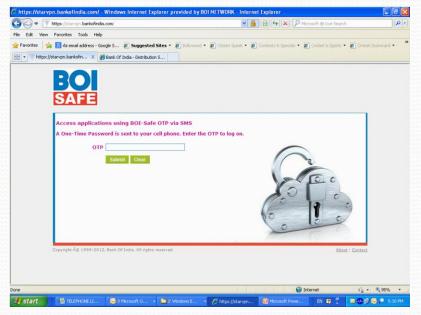
3. Enter AD/MMS User-ID and AD/MMS Password

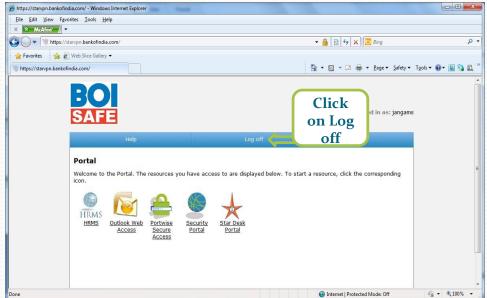




2

- 5. Type OTP in OTP window and Click Submit.
- 6. On Successful login user will see the application's on the Portal.





5.

For any technical help call on <u>022-67447155</u>

For any technical help write to boi.safe@bankofindia.co.in