

## PROCEDURE FOR DEREGISTRATION OF TELEMARKETERS

1. If you wish to de-register as telemarketer you will have to surrender all telecom resources taken for telemarketing purposes, to respective access providers.
2. You can login on website [www.nccptrai.gov.in](http://www.nccptrai.gov.in) using your allotted username & password and click on the 'Deregister' tab.
3. A de-registration form will be displayed, which can be filled and submitted online.
4. Access providers shall confirm surrender of resources by logging on to website [www.nccptrai.gov.in](http://www.nccptrai.gov.in) using their login credentials.
5. Based on your request and the information submitted by access providers, your name will be removed from the National Telemarketers Register and your login credentials will also be deactivated.
6. As registration fee and customer education fee are non-refundable, no refund will be made to you after de-registration.