



Delhi Traffic Police Mobile Application

Purpose of Mobile Application



This Mobile Application aims at increasing Public engagements and providing them with easy access to information about Traffic situation in Delhi.

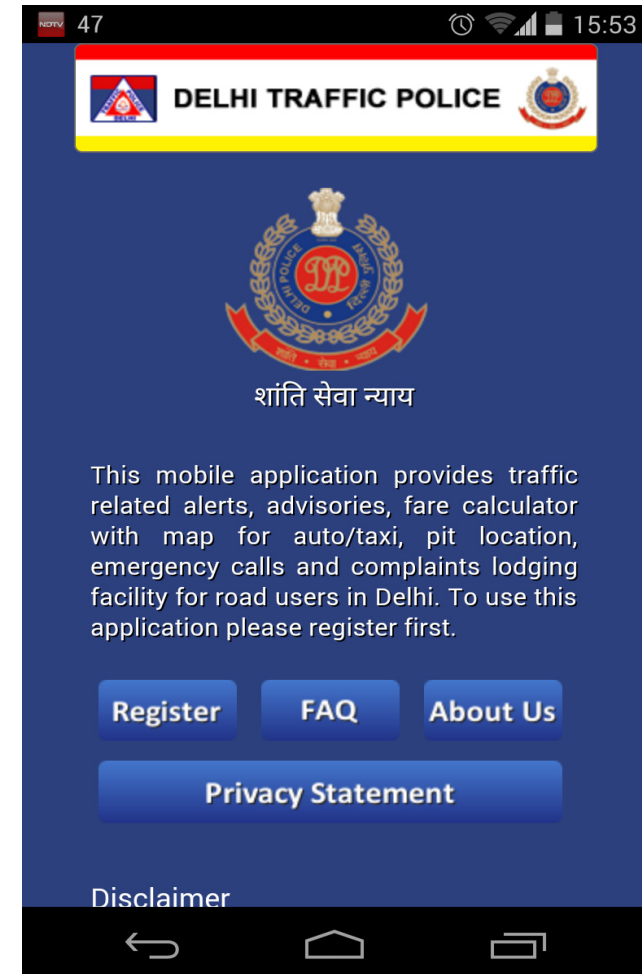
The Vision is to enable Public to avail information about Traffic and to utilize E-services provided by Delhi Traffic Police.

This Mobile Application is for Android Phone. Soon the Application for Window & Iphone will be launched.

Services Offered



This Mobile Application provides Traffic related Alerts, Advisories, Fare Calculator with Map for Auto Taxi, Pit Location, Emergency Calls and Complaints lodging facility for road users in delhi.



Application Registration



Register

To use the Application, the user has to register his mobile number for the first time. Once registered, it will not show Register button and user can continue using the Application.

A screenshot of a mobile application registration form. At the top, there is a status bar that says 'Saving screenshot...'. Below that is a header with the Delhi Traffic Police logo and the text 'DELHI TRAFFIC POLICE'. The form contains three input fields: 'Phone Number (Mandatory)', 'Your Name (Mandatory)', and 'Your EMailID'. A blue 'Register' button is positioned below the input fields. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

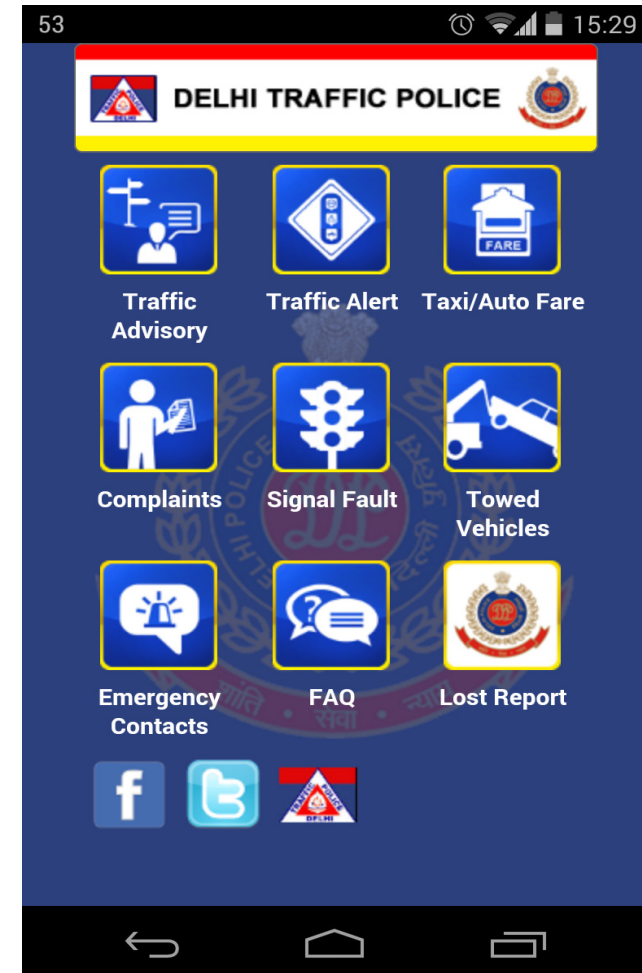
Application Home Page



Continue

Available Links:

- Traffic Advisory
- Traffic Alerts
- Taxi / Auto Fare
- Complaints
- Signal Faults
- Towed Vehicles
- Emergency Contacts
- FAQ's
- Lost Report
- Facebook & Twitter

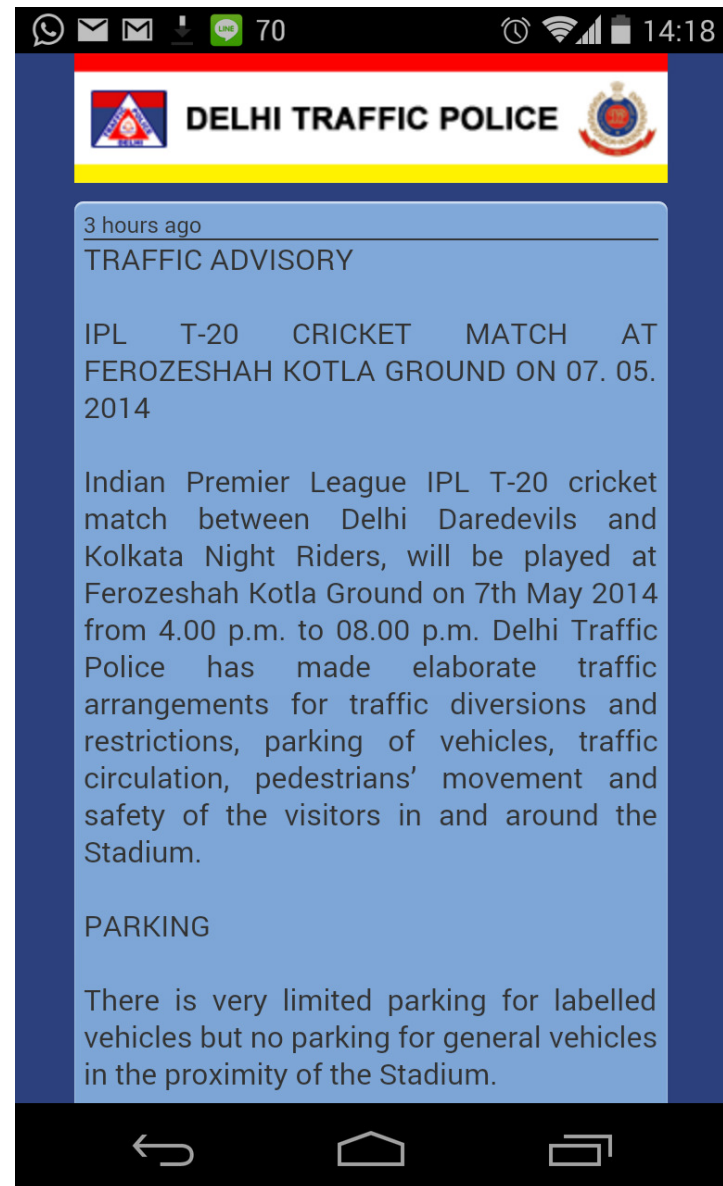


Traffic Advisory



This will allow the users to have Long Term and Short Term Advices from the Delhi Traffic Police.

This can be like some specific route will be closed for some period due to some scheduled or planned activity like Republic Day Rehearsals or may be due to some other reasons.



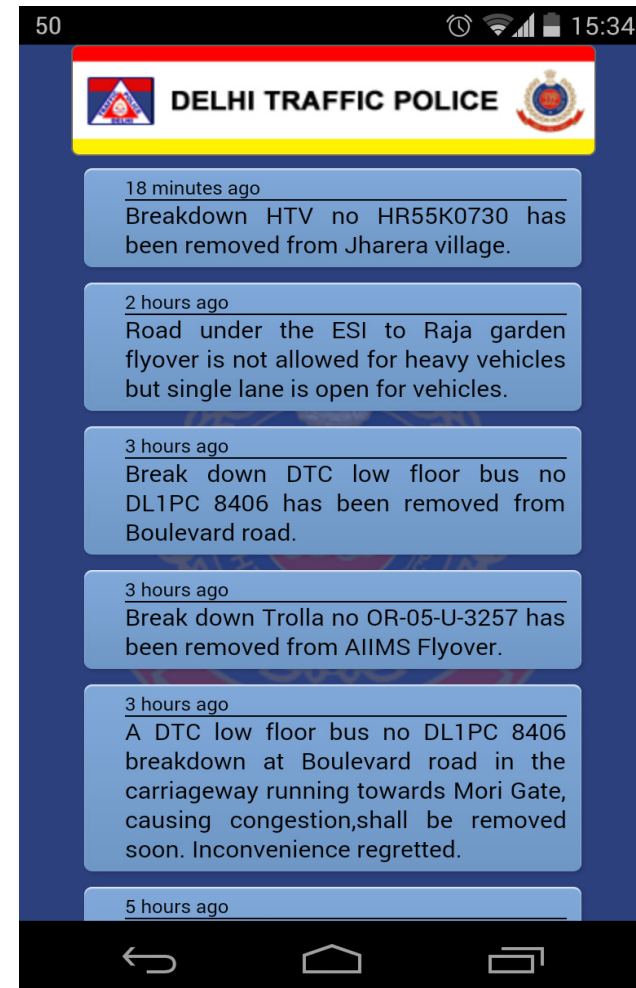
Traffic Alerts



This will allow the users to have Instant Alerts from the Traffic Police.

This includes any un-planned events that causes the closing or blockages of Roads for some short durations.

This may be due to some breakdown of vehicles or due to some water lodging etc.



Taxi / Auto Fare Calculator



This Application provides the shortest route and approximate distance from the Origin point to the Destination and facilitates the commuter in calculation of approximate fare for auto-rickshaws, taxis and radio cab.

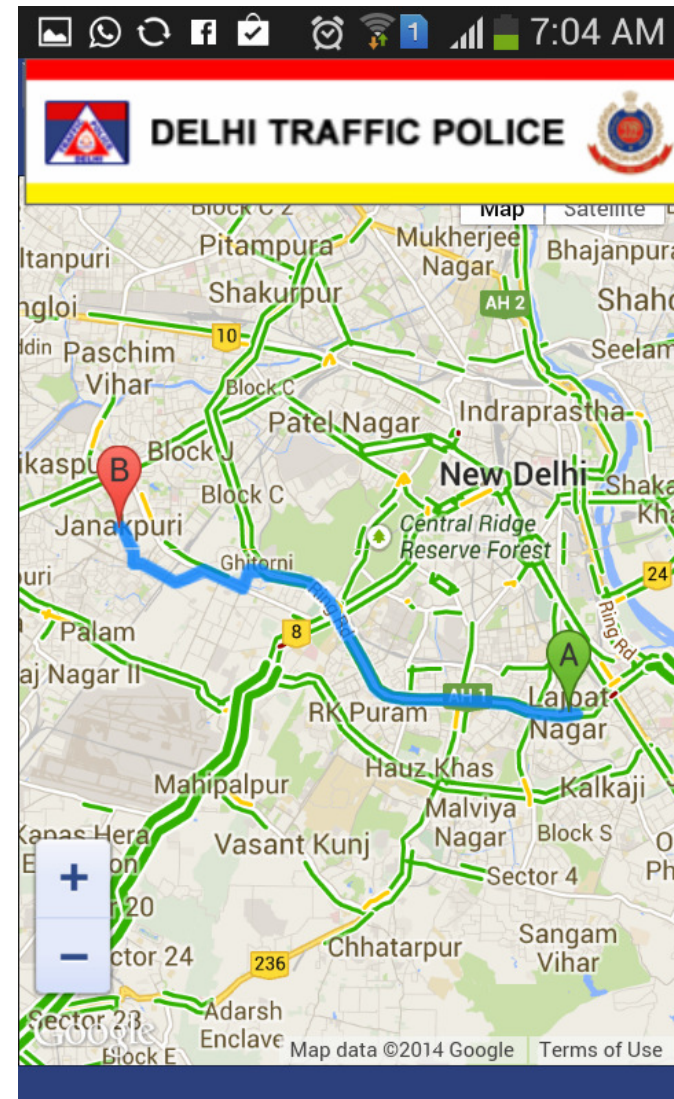
The screenshot shows the app interface with the following elements:

- Top status bar: 7:04 AM, battery, signal, and notification icons.
- Header: DELHI TRAFFIC POLICE logo and name.
- Origin: Lajpat Nagar, New Delhi
- Destination: Janakpuri, New Delhi
- Vehicle options: Auto Rickshaw (green border), Black & Yellow (blue border), and Radio Taxi (blue border).
- Buttons: Calculate and Show On Map.
- Result: Total Distance = 19 km and Fare by Auto Rickshaw = Rs.161
- Footnote: Night charges 25% Extra between 11PM to 6 AM, Baggage charges extra Rs 10 per bag, Waiting charges Extra for (Taxi,Auto,Radio taxi). Time, %age, waiting charges should change as per selection of vehicle type. Fare Calculation is on the bases of

Taxi / Auto Route



This will display the appropriate or shortest Route along with Traffic Congestion (if any) on the Map by pressing the Show Map Button.



Complaints



The application provides facility to lodge complaint of refusal, overcharging and misbehavior against auto-rickshaw/taxi/cab.

You may select the desired nature of complaint, fill in mandatory columns of the incident and send it.

A complaint number will be generated for your reference.

A screenshot of a mobile application interface for filing a complaint with the Delhi Traffic Police. The screen shows a header with the police logo and name, followed by selection buttons for 'Auto Rickshaw' and 'Taxi', and three complaint categories: 'Over Charging', 'Harrasment', and 'Refusal to Hire'. Below these are several input fields for mandatory information: Vehicle Number, Driver Name, Location Of Incident, Date and Time (DD, MM, YY, HH, mm), Your Name, Your Contact Number, and Your eMailID. The interface is dark-themed with blue and white text and icons.

51 15:30

DELHI TRAFFIC POLICE

Auto Rickshaw Taxi

Over Charging
Harrasment
Refusal to Hire

Vehicle Number (Mandatory)
Driver Name
Location Of Incident (Mandatory)
DD MM YY HH mm
Please enter Date & time Of Incident
Your Name (Mandatory)
Your Contact Number (Mandatory)
Your eMailID

Signal Fault



Each traffic signal pole in Delhi has been allotted a unique code which is painted and displayed on the pole itself.

For reporting, the user can enter the required information such as type of signal fault, traffic signal pole number and description of fault.

A screenshot of a mobile application interface for reporting traffic signal faults. The app is titled 'DELHI TRAFFIC POLICE' and features a blue background. At the top, there is a status bar with the number '51', a clock icon, a Wi-Fi icon, a battery icon, and the time '15:33'. Below the status bar is a header with the Delhi Traffic Police logo and the text 'DELHI TRAFFIC POLICE'. The main content area contains two green buttons: 'Signal not working' and 'Signal not changing'. Below these buttons are three white input fields: 'Road/Crossing (Mandatory)', 'Signal Number', and 'Description of Fault'. At the bottom of the form are two yellow buttons: 'Submit' and 'Cancel'. A small text note at the bottom of the form reads: 'Signal Number is marked on every Traffic Signal pole. e.g. F32/1'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

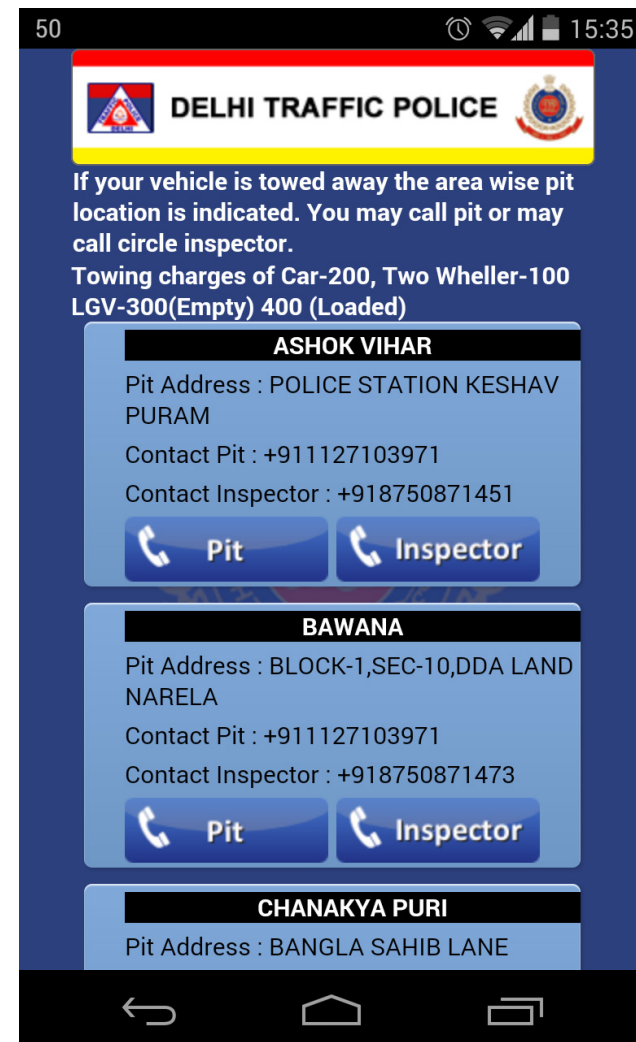
Towed Vehicles



Vehicle is towed away by Traffic Police if it is parked illegally / obstructively / improperly.

Towed vehicle is taken to the designated traffic pit (deposit location).

The application provides information about the designated pit for each traffic circle/area. Location of the traffic pit, telephone number of traffic circle office as well as telephone no. of Traffic Inspector will be provided, in case of any clarification.



Emergency Contacts



This will display some of the Emergency Contact Numbers which user can Dial instantly.

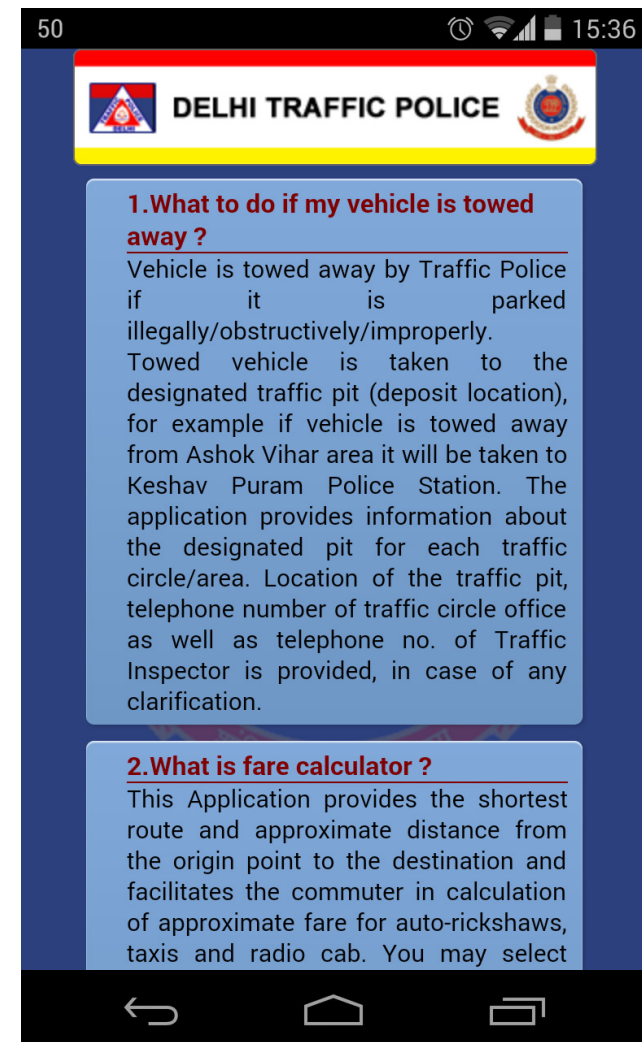


FAQ's



FAQ

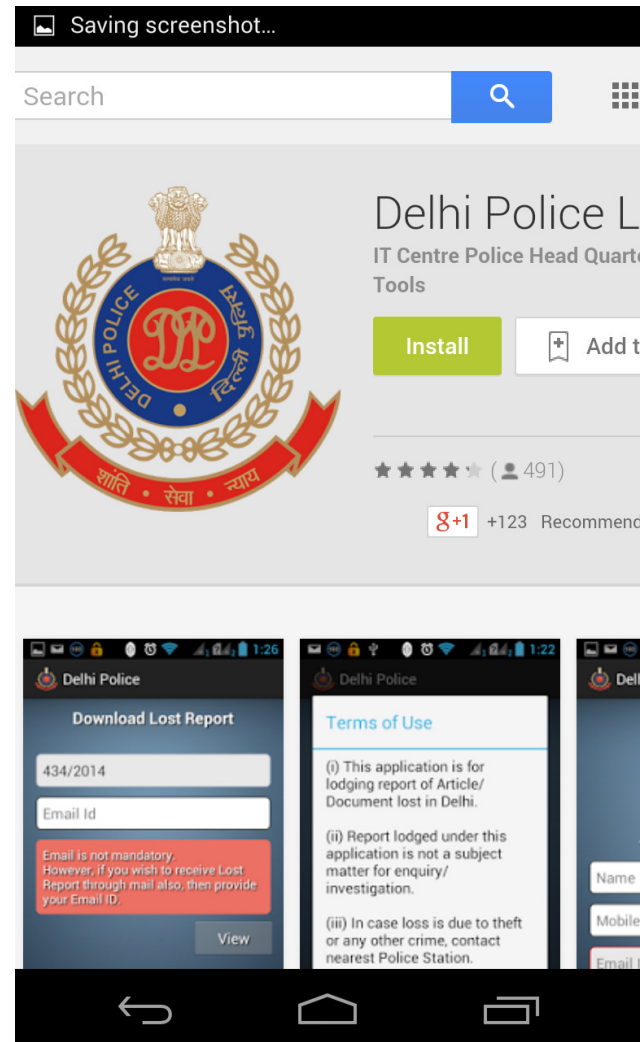
This will allow users to go through some of the Frequently Asked Questions related to Delhi Traffic Police Mobile Application.



Lost Report



This Application will allow to lodge report of Article/Document Lost in Delhi.



Facebook & Twitter



Use these to navigate directly to Facebook, Twitter and Web Site of Delhi Traffic Police



Installing the Application



This Mobile Application can be down loaded from Google Play Store. In search option write “Delhi Traffic Police”, which display the screen with Delhi Traffic Police Icon as shown in Picture. On tapping on this option, it will ask to Install.

