DOWNLOADING AND USE OF THE DATA FROM NATIONAL CUSTOMER PREFERENCE REGISTER (NCPR) BY ACCESS PROVIDERS

1. Every Access Provider shall be given a user name and the password to download NCPR data using website www.nccptrai.gov.in.

2. Keeping in view the high volume of the NCPR data, every Access Provider will initially be provided dump of updated NCPR data by agency maintaining Telecom Commercial Communication Customer Preference Portal on a date specified by TRAI.

3. Access Provider shall make necessary arrangements to download the delta data (both additions and deletions in National Customer Preference Register data) from NCPR and update their local database.

4. Access Provider has to download the changes in NCPR data from website www.nccptrai.gov.in using their user name and password.

5. The Access Provider after login on the website will click on download button and choose NCPR data to download it. The data download will be provided in comma separated variable (CSV) format.

6. The Access Provider will use this downloaded data (Change in NCPR data) to update the local NCPR database. This updated database will be used for filtering of all voice calls and SMSs originated by registered telemarketers.

7. The database updated on Tuesday shall be operational from 0000 Hrs of Wednesday to 2359 Hrs of Friday. Similarly the database updated on Friday shall be operational from 0000 Hrs of Saturday to 2359 Hrs of Tuesday.