



**GUJARAT REAL ESTATE REGULATORY AUTHORITY**  
GOVERNMENT OF GUJARAT

# *Gujarat RERA*

## **Website User Manual**

### **Version 3.0**

*(gujrera.gujarat.gov.in)*

GUJARAT REAL ESTATE REGULATORY AUTHORITY  
GOVERNMENT OF GUJARAT

# COMPLAINT REGISTRATION

Gujarat

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**WHAT'S NEW**

Regional consultation with eastern and north eastern states on implementation of real estate (Regulation & Development) Act, 2016 was held on 27th March, 2017 in Guwahati.

 **Shri Vijaybhai Rupani**  
Hon'ble Chief Minister

 **Shri Shankarbhai Chaudhari**  
Hon'ble Minister of State  
Urban Development.

 **Dr. Manjula Subramaniam IAS**  
(Retd.)  
Chairman, RERA



**PROJECT  
REGISTRATION**

Promoters/Developers  
may click here to  
register their  
project.



**AGENT  
REGISTRATION**

Agents  
may click here to  
register for  
project.



**COMPLAINT  
REGISTRATION**

Users  
may click here to  
register their  
complaints



**UPLOAD  
CERTIFICATES**

Architect,  
Engineer,  
CA Certificates  
and  
Form B  
**(ONE TIME)**

Search

 **Shri Nitsnbhai Patel**  
Hon'ble Deputy Chief Minister,  
Hon'ble Minister of Urban  
Development &  
Urban Housing Department.

 **Shri Vallabhbhai Vagharia**  
Hon'ble Minister of State,  
Urban Housing

 **Shri Mukesh Puri, IAS**  
Principal Secretary,  
Urban Development &  
Urban Housing Department.

# 1. Gujarat RERA Home Page for Complaint Registration

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**WHAT'S NEW** Regional consultation with eastern and norther eastern states on implementation of real estate (Regulation & Development) Act, 2016 was held on 27th March, 2017 in Guwahati.

Search project name, Bullder or Agent  **Search**

**PROJECT REGISTRATION**  
Promoters/Developers may click here to register their project.

**AGENT REGISTRATION**  
Agents may click here to register for project.

**COMPLAINT REGISTRATION**  
Users may click here to register their complaints.

**UPLOAD CERTIFICATES**  
Architect, Engineer, CA Certificates and Form B (ONE TIME)

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Visitor No. 0071304

# 2. Real Estate Complaint Registration

## 2.1. Proceed filling form (Fees: 1000/-)

The screenshot displays the Gujarat Real Estate Regulatory Authority (Gujarat RERA) website interface. At the top, there is a header with the organization's logo, name, and government affiliation, along with social media icons and navigation links. Below the header is a banner image of a couple looking at a house. The main content area is titled 'Home / Real Estate Complaint Registration' and contains a search bar for registration numbers and project names. The primary focus is the 'Complaint Registration Form', which is divided into sections for 'Details of the Complainant', 'Official/Residential Address', 'Address for Service of All Notices', and 'Details of the Respondent'. Each section contains various input fields for personal and contact information, as well as dropdown menus for state and district selection.

**Registration Number**

RERA Registration No.   Project Name

**Complaint Registration Form**

**Details of the Complainant**

Name of Complainant\*  Telephone Number\*   
Mobile Number\*  Emailid\*

**Official/Residential Address**

Address line 1\*  Address line 2\*   
State\*  District\*   
Pin Code\*

**Address for Service of All Notices** Same as above

Address line 1\*  Address line 2\*   
State\*  District\*   
Pin code\*

**Details of the Respondent**

Name of Respondent\*   
Mobile Number\*  Email Address\*

**Official/Residential Address**

Address line 1\*  Address line 2\*   
State\*  District\*   
Pin Code\*

**Address for Service of All Notices** Same as above

Address line 1\*  Address line 2\*   
State\*  District\*   
Pin Code\*

### Details of the Complaint

Subject of Complaint\*

Facts of Complaint\*

Relief Sought from RERA\*

Interim Order Required\*  Yes  No

### Supporting Documents

DELETE

Caption:  Attachment:

[Add more](#)

### Payment

Payment Mode\*  Bank Name\*

Amount (INR)\*  Branch\*

DD/ Cheque No.\*  Attach Scan Copy\*

### Declarations

- I, complainant, here by declare that the subject matter of the above claim falls within the Jurisdiction of the Authority
- I, complainant, here by declare that the matter regarding which the complaint has been made is not pending before any Court of Law or any other Authority or any other Tribunal(s)
- I verify that the contents of the above sections are true to my personal knowledge and belief and I have not suppressed any material fact(s)

Submit

## 2.2. Confirmation

The screenshot displays the Gujarat Real Estate Regulatory Authority (Gujarat RERA) website. The header includes the organization's name, logo, and the word "Gujarat". A navigation menu contains links for "About Us", "Acts & Rules", "FAQ", "Order/Notice", "Defaulters", and "Login". A banner image shows a couple looking at a house. Below the banner, a progress bar indicates two steps: "1. Complaint Details & Payment" and "2. Confirmation". The "Confirmation" step is active, and a message box states: "Your application has been submitted successfully. Your acknowledgement no. is CMP/170705/0981034". The footer contains accessibility and legal links, along with the visitor number "0000288".

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Gujarat

About Us | Acts & Rules | FAQ | Order/Notice | Defaulters | Login

Home / Real Estate Agent Registration

1 Complaint Details & Payment 2 Confirmation

**Confirmation**

Your application has been submitted successfully. Your acknowledgement no. is CMP/170705/0981034

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