



Tamil Nadu Generation and Distribution Corporation Limited

## Instructions for installing TANGEDCO Mobile App from Google Play Store

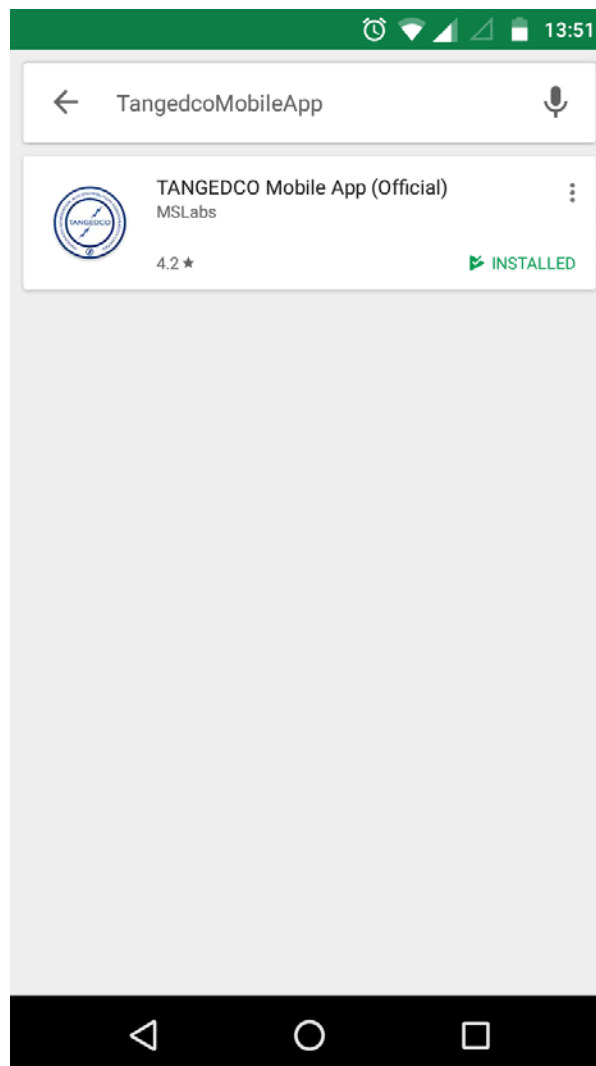
### 1. Searching the mobile application from Google Play Store

Visit Google Play Store and enter the following without any spaces in between

*TangedcoMobileApp*

In the search criteria, Tangedco Official Mobile app will be listed.

Tap the TANGEDCO Mobile app to install.

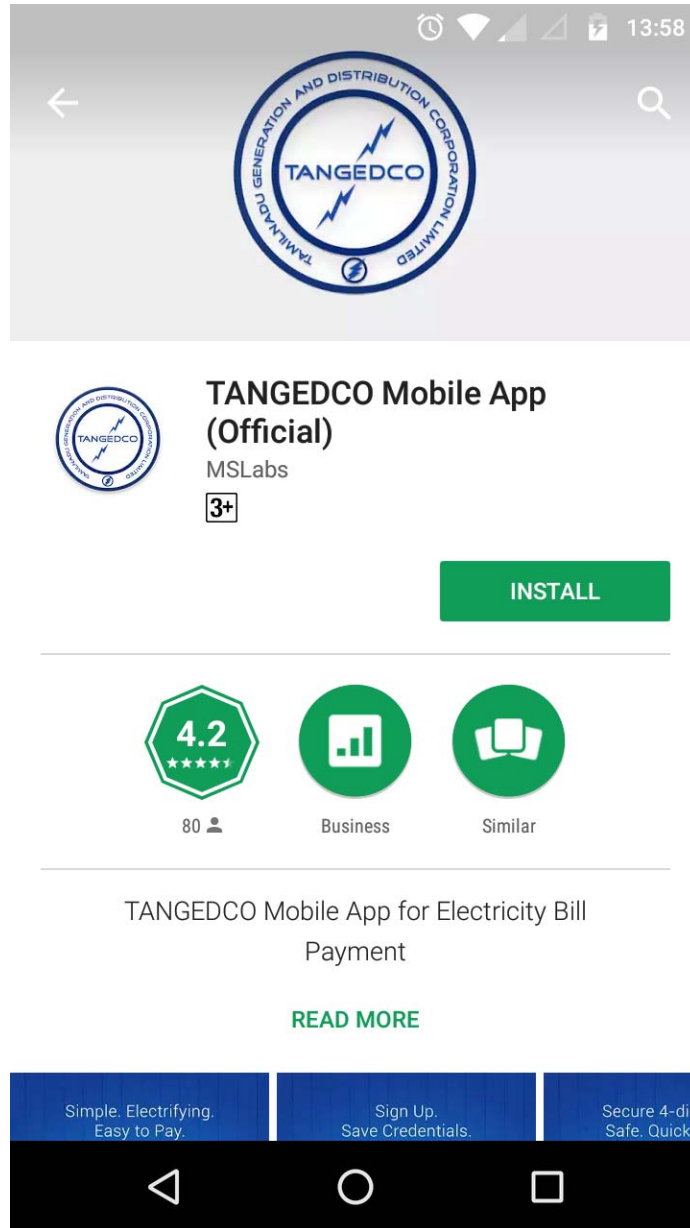




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### 2. Installing the mobile application from Google Play Store

Tap INSTALL button. The mobile application will automatically be installed.





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### 3. Opening the mobile application

Tap OPEN button to open the mobile application.



### TANGEDCO Mobile App (Official)

MSLabs

3+

UNINSTALL

OPEN



80



Business



Similar

TANGEDCO Mobile App for Electricity Bill  
Payment



WHAT'S NEW

TANGEDCO Mobile App Features for Electricity Bill



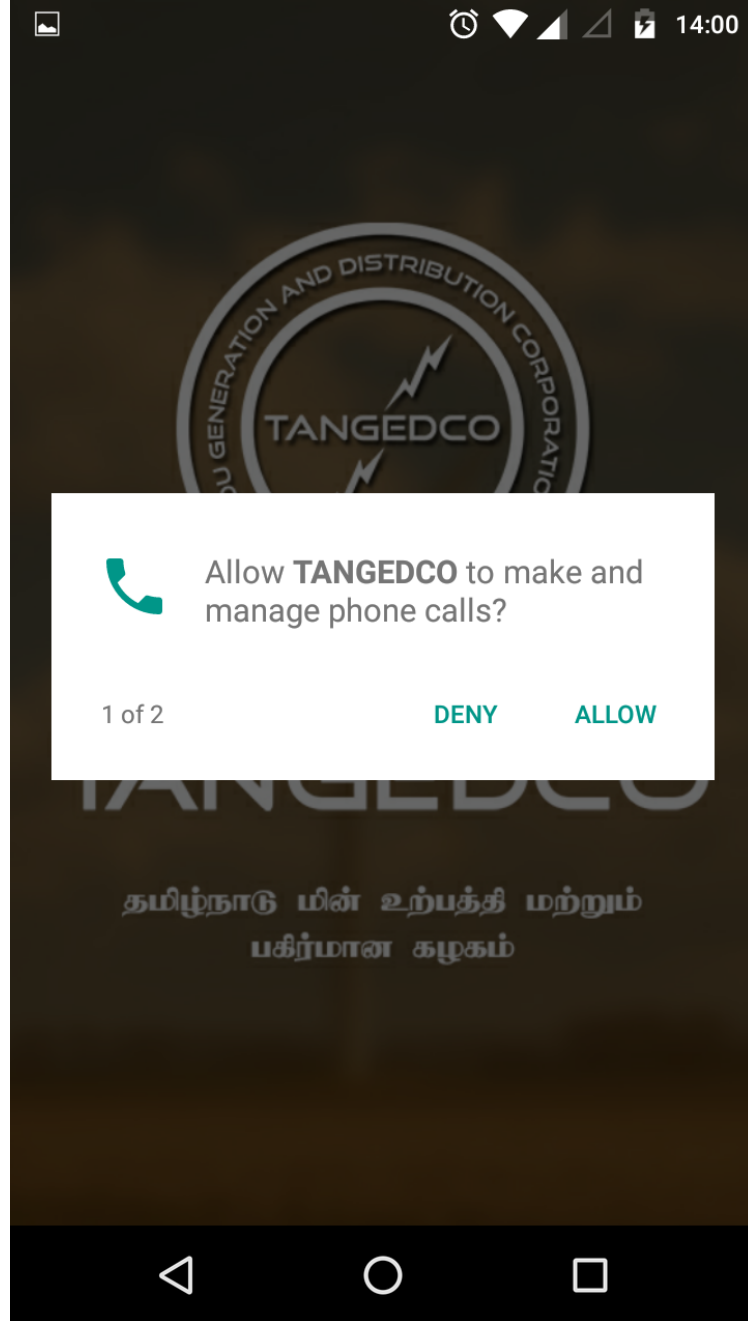


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### 4. Allowing the mobile application to manage phone calls

A page requesting to allow TANGEDCO to make and manage phone calls will appear.

Tap **ALLOW** option.



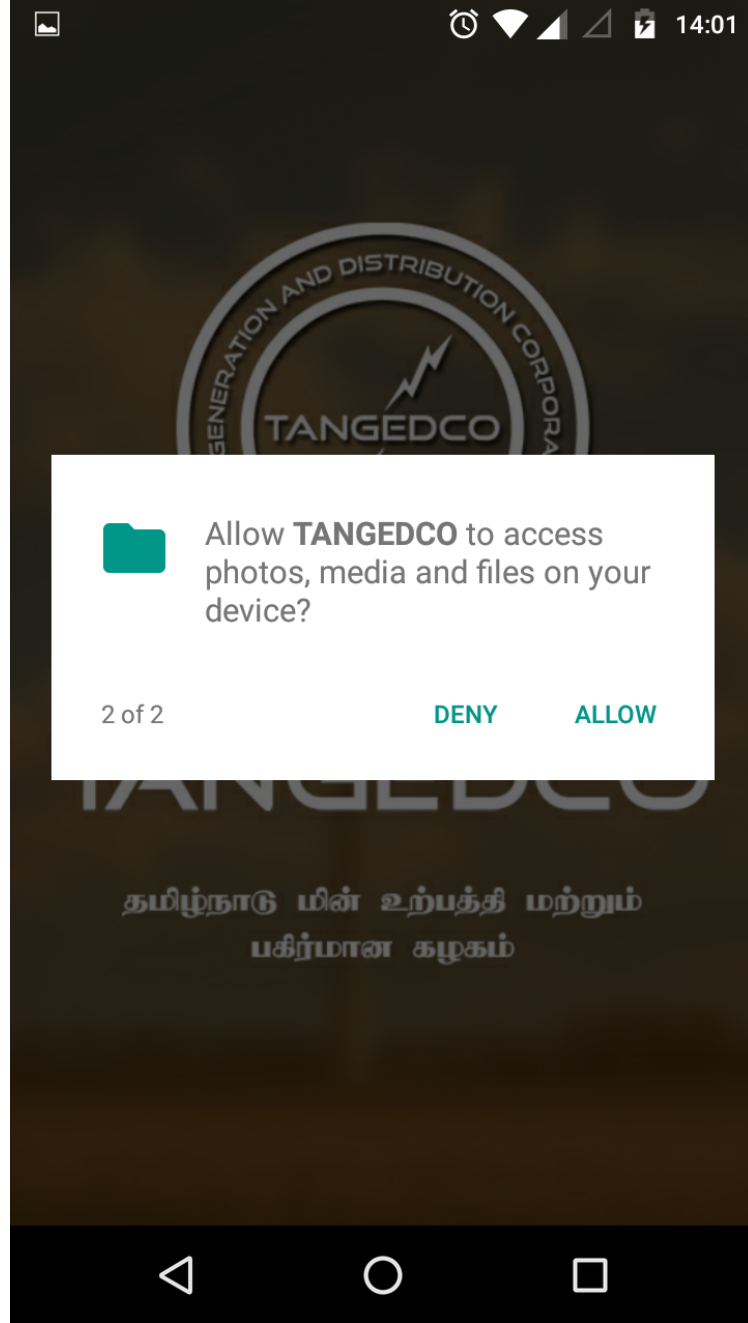


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### 5. Allowing the mobile application to access media files

A page requesting to allow TANGEDCO to access photos, media and files on your device will appear.

Tap **ALLOW** option.





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### 6. Logging in of existing online payment users / Registration of new users

The login page appears.

Existing online registered users can use their login *username* and *password* to login.

A screenshot of the TANGEDCO mobile application's login page. The background is dark with a faint TANGEDCO logo. At the top, there is a status bar with icons for signal, Wi-Fi, battery, and the time 14:07. Below the status bar is a large white TANGEDCO logo. Underneath the logo are two input fields: 'Username' with a person icon and 'Password' with a key icon. Below these fields is a large orange 'LOGIN' button. Under the 'LOGIN' button is a link for 'Forgot Password?'. Below that is the text 'If you don't have an account' followed by a large orange 'SIGNUP' button. At the bottom of the screen is a link for 'Frequently Asked Questions'. The Android navigation bar is visible at the very bottom.



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### 7. Registration of new users – Entering the Consumer No.

New users can create an account by selecting the sign up option.

The user will be prompted to fill the details like TANGEDCO consumer number and tap CHECK button.

A screenshot of a mobile application registration screen. At the top, there is a status bar with icons for WhatsApp, messages, camera, alarm, Wi-Fi, signal strength, and battery, along with the time 14:42. Below the status bar is a large circular logo for TANGEDCO. Underneath the logo is a text input field with a person icon on the left and the placeholder text "Enter your Consumer no". Below the input field is a prominent orange button with the text "CHECK" in white. At the bottom of the screen, there is a link that says "Frequently Asked Questions". The Android navigation bar is visible at the very bottom.



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### Confirming the consumer details

The consumer details will be displayed for confirmation. Tap CONFIRM button to continue.

A screenshot of a mobile application interface for TANGEDCO. At the top, there is a status bar with icons for WhatsApp, gallery, alarm, Wi-Fi, signal strength, battery, and the time 14:14. Below the status bar is the TANGEDCO logo. Underneath the logo is a user ID '02488019132' next to a person icon. A large orange button labeled 'CHECK' is positioned below the user ID. Below the 'CHECK' button, the text 'Please check and confirm your details' is displayed. This is followed by a list of consumer details: 'Name' is 'ELUMALAI', 'Address' is 'KANNALAM GINGEE TK', and 'Status' is 'Live'. At the bottom of this section is another large orange button labeled 'CONFIRM'. Below the 'CONFIRM' button, there is a link for 'Frequently Asked Questions'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.





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### Setting the user credentials

A page requesting to set password, e-mail ID and mobile number for registration will be displayed. Enter the details and tap REGISTER to continue.

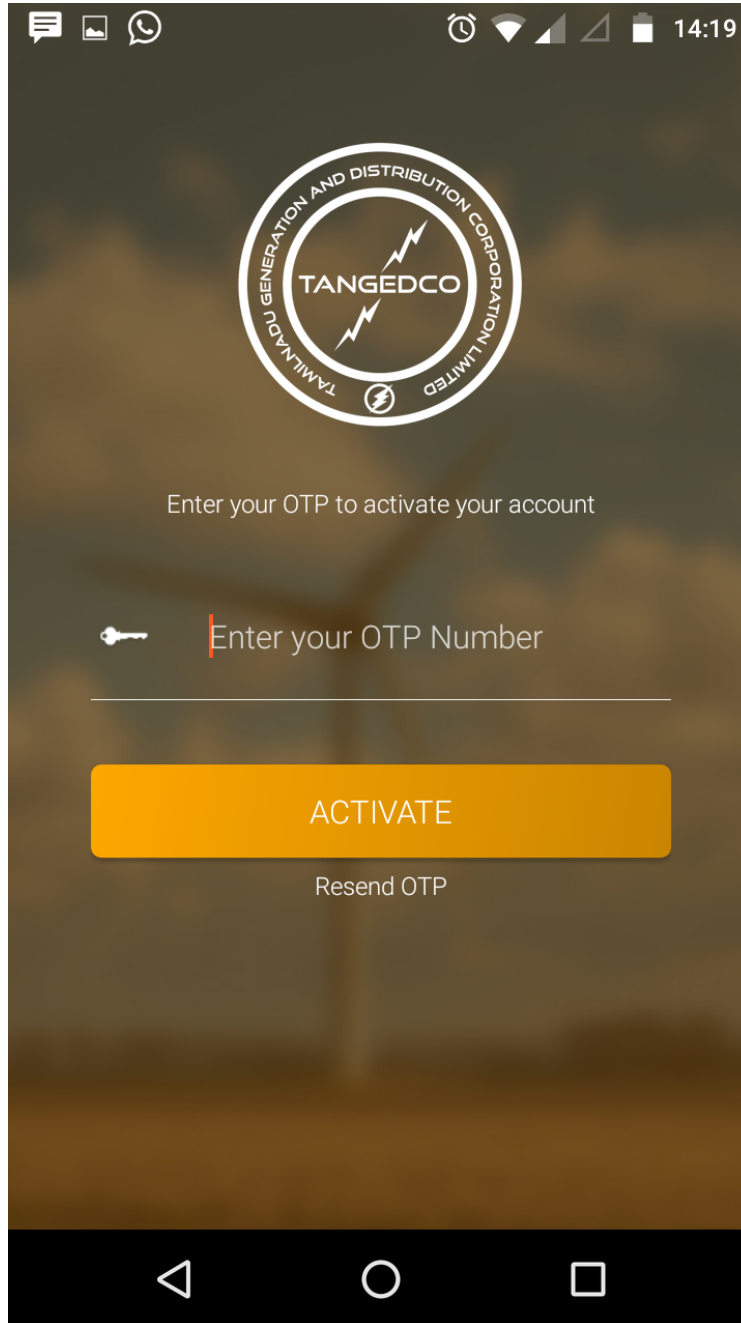
A screenshot of a mobile application registration screen. At the top, there is a status bar with icons for WhatsApp, messages, camera, alarm, Wi-Fi, signal strength, and battery, along with the time 14:43. Below the status bar is the TANGEDCO logo. The main content area has a dark background with white text and icons. It contains five input fields: a person icon followed by the number '02488019132', a key icon followed by 'Password', another key icon followed by 'Confirm your password', an envelope icon followed by 'Email', and a mobile phone icon followed by 'Mobile number'. Below these fields is a large orange button with the text 'REGISTER'. At the bottom of the form area, there is a link that says 'Frequently Asked Questions'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.



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### Entering the OTP number

A page requesting to enter the One-Time Password (OTP) will be displayed. An OTP will be sent to the registered mobile and enter the (OTP) and tap ACTIVATE for activation.

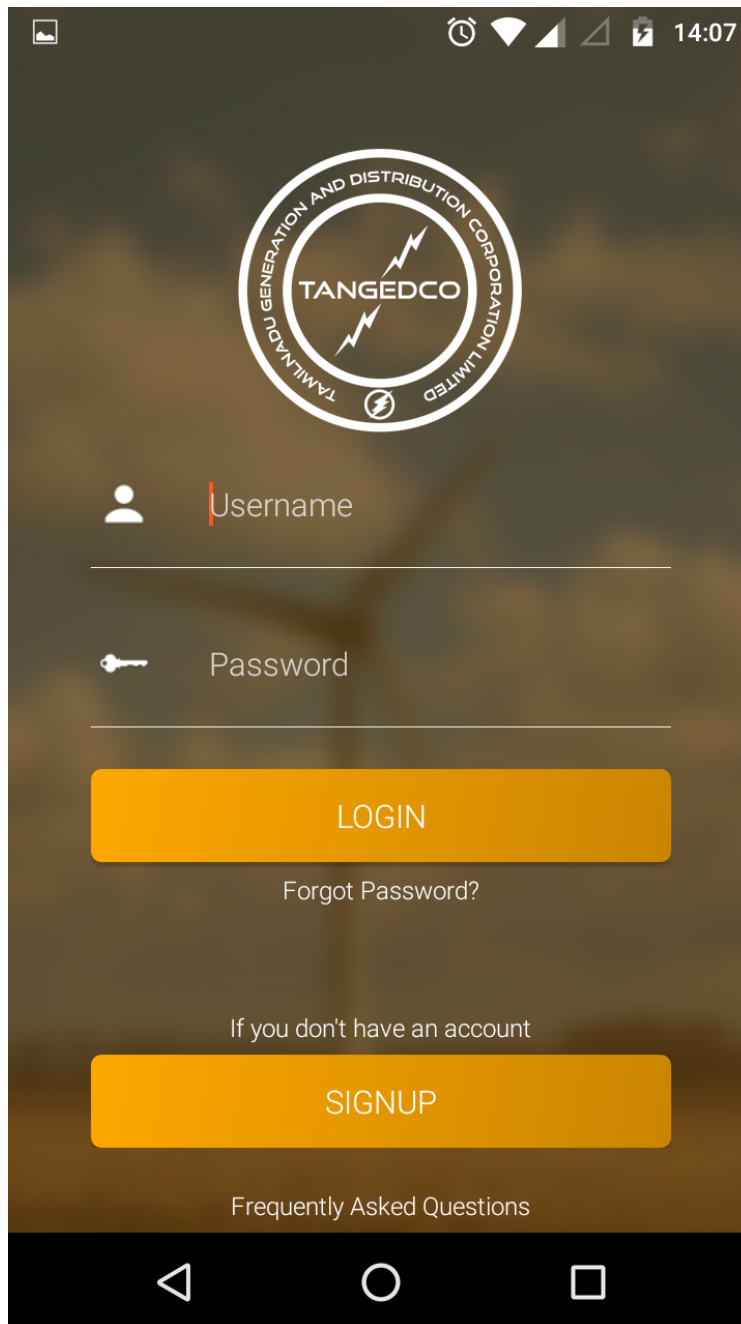




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### 8. Logging into the mobile application

The login screen will be displayed. Enter the username and password. Tap LOGIN option to continue.





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### 9. Setting the mobile application lock PIN

A page to set the PIN to protect your mobile app. Enter the 4 digit PIN and tap SET PIN button to continue.

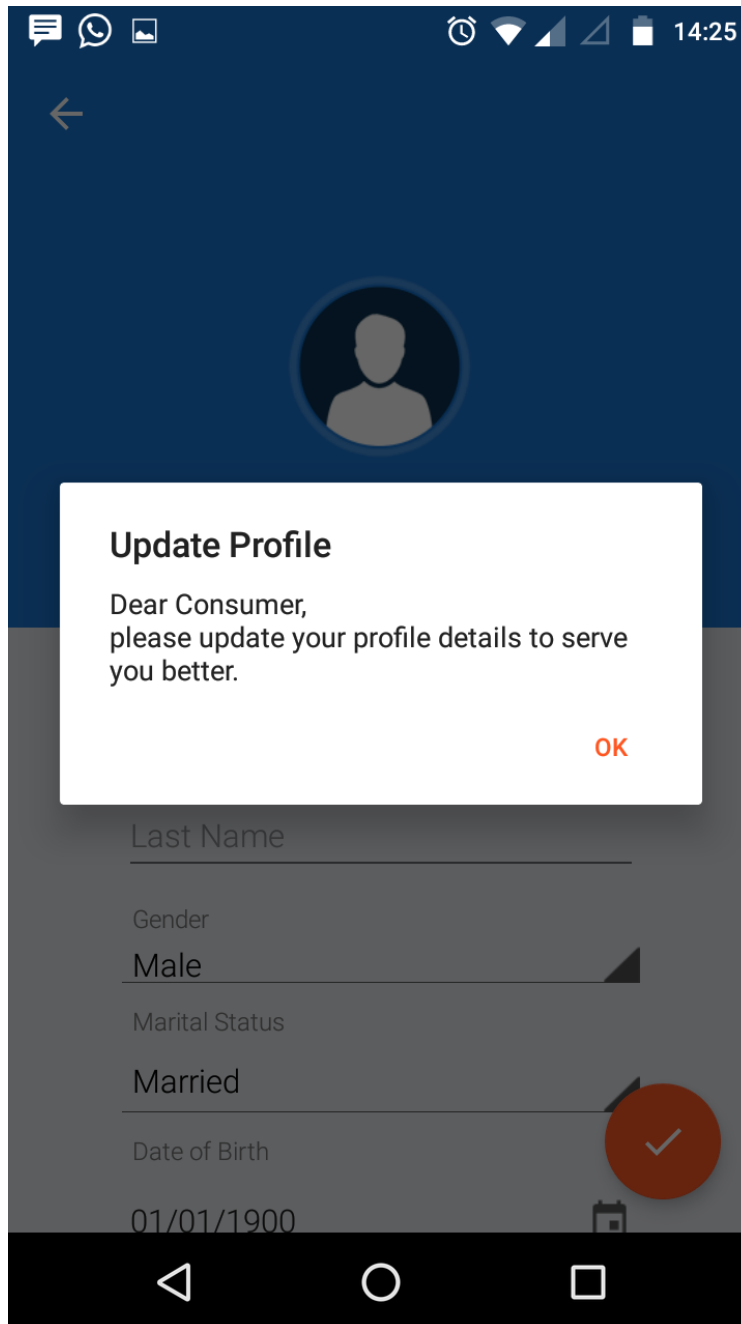
A screenshot of a mobile application's PIN setup screen. At the top, there is a status bar with icons for messages, camera, WhatsApp, alarm, Wi-Fi, signal strength, battery, and the time 14:24. Below the status bar is a large circular logo for TANGEDCO. The main text on the screen says "Set a 4-digit PIN to protect your app". There are two input fields, each with a key icon on the left. The first field is labeled "Enter 4-digit PIN" and has a red cursor. The second field is labeled "Confirm your PIN". Below the input fields is a large orange button with the text "SET PIN". At the bottom of the screen, there is a link that says "Frequently Asked Questions" and a black navigation bar with three white icons: a triangle, a circle, and a square.



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### 10. Updating the user profile

Update Profile message will be displayed Tap OK to continue.





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Consumer Profile page will be displayed. Enter the consumer profile and tap the TICK mark to continue.

**Update Profile**

Saravanan

Last Name

e

Gender

Male

Marital Status

Married

Date of Birth

08/05/1975

Occupation

Government

Email

sar@gmail.com

Mobile number

9999888881

Address

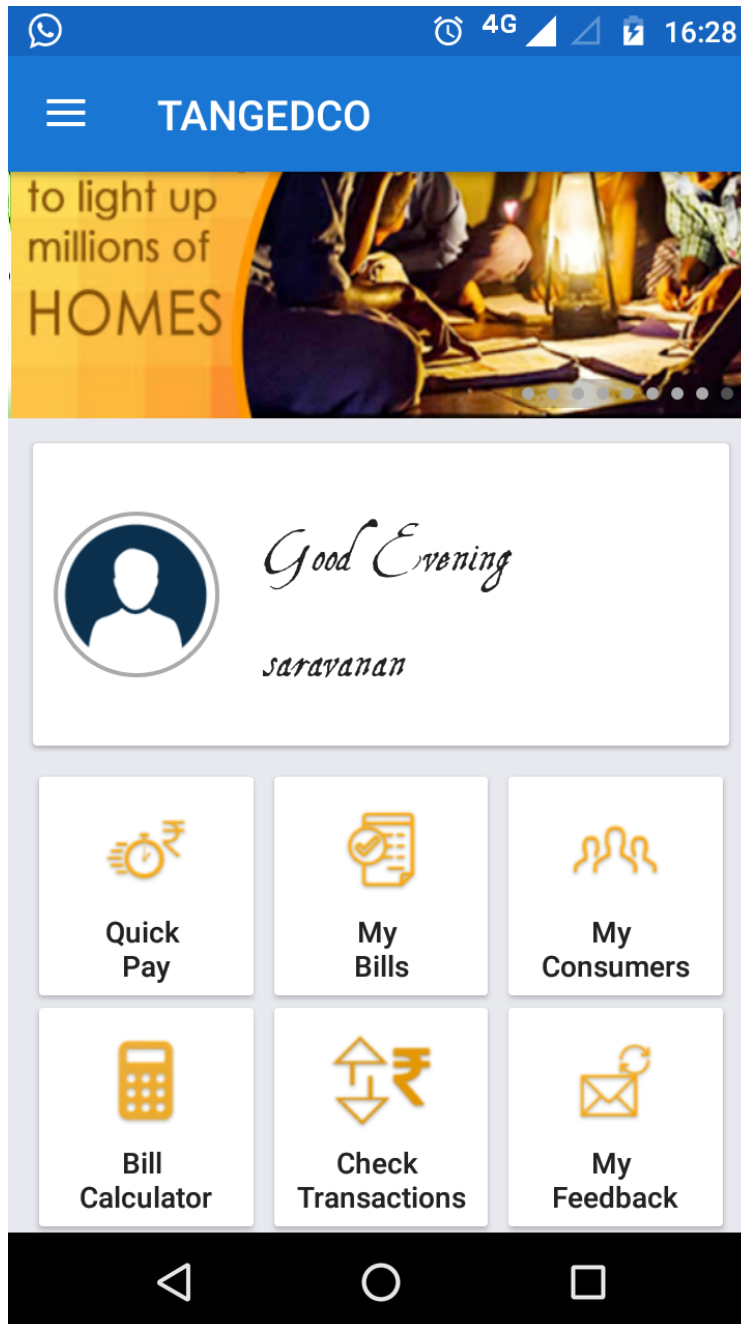
chennai

✓



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The home screen the mobile app will be displayed. The consumer can choose the required option for specific services.





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### 11. Updating the user profile

Update Profile message will be displayed Tap OK to continue.

iPhone 6s – iOS 10.3 (14E8301)

Carrier 2:44 PM

Update Profile

First Name  
usha

Last Name  
sathya

Gender  
Male

Marital Status  
Single

Date of Birth  
2017-09-23

Consumer Profile page will be displayed. Enter the consumer profile and tap





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the TICK mark to continue.

iPhone 6s – iOS 10.3 (14E8301)

Carrier 2:44 PM

Update Profile

First Name  
usha

Last Name  
sathya

Gender  
Male

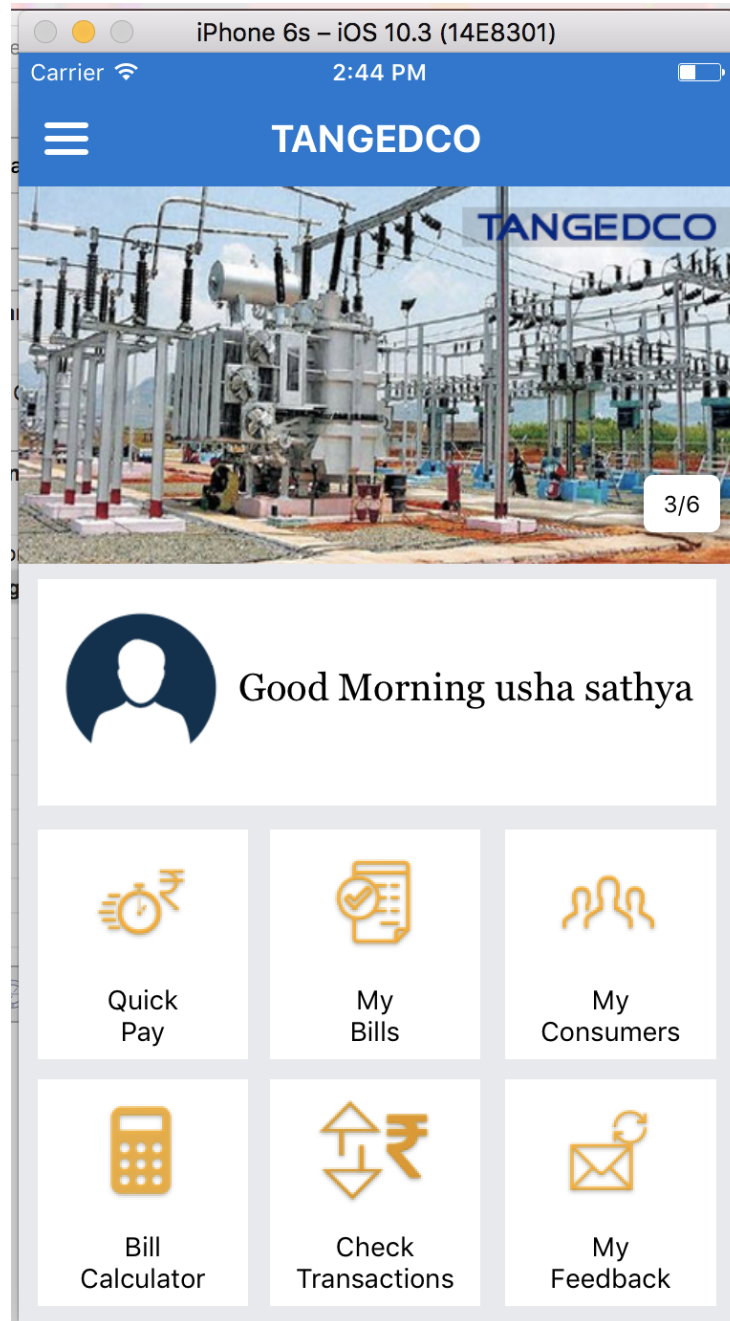
Marital Status  
Single

Date of Birth  
2017-09-23

The home screen the mobile app will be displayed. The consumer can choose the required option for specific services.



## Tamil Nadu Generation and Distribution Corporation Limited




### 12. Forget Username / Password


Click on the Forget username / password




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14:07




 Username

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 Password

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LOGIN

 [Forgot Password?](#)

If you don't have an account

SIGNUP

[Frequently Asked Questions](#)



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Enter the consumer no / user name of the Registered user and click submit button. User name and password will be sent to the registered mobile number.

A screenshot of a mobile application interface. At the top, there is a status bar with icons for signal, Wi-Fi, and battery, and the time 12:42. Below the status bar is a large circular logo for TANGEDCO. In the center, a white dialog box titled 'Forgot password' is displayed. Inside the dialog box, there is a label 'Username' in red text above a red horizontal input field. At the bottom right of the dialog box, there are two buttons: 'CANCEL' and 'SUBMIT', both in red text. Below the dialog box, the background shows a dark interface with a 'LOGIN' button, a 'Forgot Password?' link, a 'SIGNUP' button, and a 'Frequently Asked Questions' link. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.



## Tamil Nadu Generation and Distribution Corporation Limited

Use the user name / Password received via SMS to login to the Payment page

A screenshot of a mobile application login screen. At the top, there is a status bar with icons for alarm, Wi-Fi, signal strength, and battery, and the time 12:36. Below the status bar is a large circular logo for TANGEDCO. Underneath the logo are two input fields: the first is labeled 'Username' with a person icon, and the second is labeled 'Password' with a key icon. Below these fields is a large orange button labeled 'LOGIN'. Under the 'LOGIN' button is a link that says 'Forgot Password?'. Below that is the text 'If you don't have an account' followed by another large orange button labeled 'SIGNUP'. At the bottom of the screen is a link that says 'Frequently Asked Questions'. The entire screen is framed by a black border, and at the very bottom is an Android navigation bar with back, home, and recent apps icons.