LETTER OF REQUEST - CUM - UNDERTAKING LETTER FOR ENABLING FUNDS TRANSFER THROUGH MOBILE BANKING

(To be obtained from existing mobile banking customers. In case of new customers, to be obtainedalong with the IndiaNetBank application form)

The Branch Manager, Indian Bank Date……

……. Branch

Dear Sir / Madam

Sub: Request for Enabling of Funds transfer facility through Mobile Banking

Ref: CIF No.:									

* Further to my/our IndiaNetBank application dated……, I /we request you to provide the funds transfer facility through my Mobile No.

Mobile No. :												

In furtherance to the material / information provided by the Bank in the Web / Internet Banking site, I wish to state and declare that the Mobile Number mentioned above is in my name only. I further agree that

1. The Mobile- PIN already provided / to be provided to me is to be utilised for making enquiries and for transfer of funds.
2. While sending messages for enquiry / funds transfer, Mobile-PIN is to be used compulsorily, other wise the transaction will not be accepted /completed.
3. Messages sent from my mobile are stored in the sent folder and I undertake to delete the messages from the sent folder of my mobile to maintain secrecy of the Mobile-PIN. However, it would be at my option to retain in my Inbox the acknowledgement message that the Bank would be sending.
4. It is necessary, on my part, to protect the security of mobile PIN number and / or Mobile from falling into wrong hands, which could compromise the security of the transaction.
5. Any other Internet service provider *shall not be used* by me/us for sending messages
6. Once the funds transfer message / mandate is given to Bank through SMS, the same cannot be cancelled / countermanded by me at any time.
7. Charges for SMS to the Mobile Service provider, if any, will be borne by me.
8. In case of Funds transfer
   i. If the Mobile Banking alone is availed, Funds transfer can be made between my accounts linked to the CIF mentioned above
   ii. If Internet Banking is also/already availed with Mobile Banking, Funds transfer is permitted to any account maintained with INDIAN BANK, provided the beneficiary name is in the pre added beneficiary list in the Net Banking facility.

I undertake to indemnify the Bank at all times and from time to time against all losses / claims and demands and action that may be taken against the Bank that may be caused on account of my wrongful action arising out of my negligence.

I agree to abide by all the terms and conditions mentioned in my IndiaNetBank application form and such other terms and conditions revised by the Bank from time to time.

Thanking you

Yours faithfully * Strikeout if not applicable

……. …… ……

(Primary Account Holder) *(Joint account Holders)*

For Branch Use

Verified the signature/s of account holders with that available in the Bank's records and informed the modifications to be made, to Project Office, on …….. (Date)

…….. …….

Officer-in-charge of the Dept. *Branch Manager / ABM*

[This format is Annexure to Circular No.GENL.03/08-09 dt.12.04.08 issued by HO:O&M Divn]