

BEST electricity bill payment through RTGS/NEFT.

BEST Undertaking has introduced the facility to pay electricity bill through RTGS/NEFT for BEST's electricity consumers. M/s.Citi Bank has provided payment gateway for implementation of the said facility. Individual consumers, Consumers billed under group authority code and Government/MCGM consumers can use this facility and pay the electricity bills using RTGS/NEFT through their banks. Consumers are requested to follow the below mentioned procedure and to instruct their banker to remit the Electricity Bills payment through RTGS/NEFT by giving following particulars.

• **For consumer under group billing** –

- i) Print the RTGS-NEFT form i.e. **Annexure –I(A)**.
- ii) Fill the required information in **Annexure-I(A)** giving Account no. **GRBIxxxxxxx**  
**(7 digits are allotted for Authority Code provided by BEST to the consumers e.g. if the authority code is 1234, the account no. will be GRBI0001234)**
- iii) Submit the **Annexure –I(A)** in the bank and instruct your banker to remit the Electricity Bills payment through RTGS/NEFT.
- iv) After making payment consumers are also required to furnish the details of Consumer Account Numbers and the bill amount against which NEFT/RTGS payment made by consumer and forward this information to CITI Bank by email to **cibincgslmegareconops@citi.com** in the format **Annexure–I(B)** hosted on our website, so that payment made by consumer through NEFT/RTGS will be posted against Consumer Account Numbers. Please ensure that the total amount of the list sent via email should tally with the amount remitted.

• **For Individual consumer** –

- i) Print the RTGS-NEFT form i.e. **Annexure – (II)**.
- ii) Fill the required information in **Annexure – (II)** giving Account no. **i.e. 1471xxxxxxxxx (9 digit Consumer No.) ( without any hyphen)** and submit to your bank.
- iii) Instruct your banker to remit the Electricity Bills payment through RTGS/NEFT.

• **For Central Govt. / State Govt. / MCGM consumer** –

BEST Undertaking has introduced RTGS/NEFT Services through CITI Bank wherein the part payment facility is allowed to Central govt., State govt. & BMC.

- i) Print the RTGS-NEFT form i.e. **Annexure – (II)**.
- ii) Fill the required information in **Annexure – (II)** giving Account no. **i.e. BGOVxxxxxxxxx (9 digit Consumer No.) (e.g., if the consumer No. is 123456789 the account # will be BGOV123456789)** and submit to your bank.
- iii) Instruct your banker to remit the Electricity Bills payment through RTGS/NEFT.

**ANNEXURE – I(A)**

**(A) PARTICULARS FOR GROUP PAYMENT FACILITY ---**

<b>Sr. No.</b>	<b>Description</b>	<b>For consumer under group billing</b>
1	Name of Account holder	BEST Undertaking
2	Complete Contact Address	BEST Bhavan, BEST Marg, Colaba, Mumbai-400 001.
3	Telephone No./ E-mail	022- 22856262 Ext-540, aocccashcounter@bestundertaking.com
4	Bank Name and Address of branch of the Bank	Citi Bank, Fort, Mumbai – 400 001.
5	Whether the Branch is Computerised	Yes
6	Whether the Branch is RTGS enabled ?If yes , then what is the Branch's IFSC CODE	Yes, IFSC CODE- CITI0100000
7	Is the Branch also NEFT enabled	Yes
8	Type of Bank Account	Current Account
9	Branch Code of the Bank (SB/CURRENT/CASH CREDIT)	Current A/c., Branch Code 835
10	Account Number	<b>GRBIxxxxxxx (7 digit allotted which includes Authority Code provided by BEST to the consumers) e.g. if the authority code is 1234, the account no. will be GRBI0001234)</b>  <b>(GRBI.....)</b>
11	M.I.C.R. Number	400037001
12	Bill Amount:	Rs.....

**ANNEXURE – I(B)**

**B) Format for E-mail:**

**Authority**

**Code : \_\_\_\_\_**

<b>Consumer Number</b>	<b>Amount Paid</b>	<b>Payment Date</b>
<b>Total Amt. in Rs.</b>		

**ANNEXURE- (II)****RTGS-NEFT FORM**

Consumers are requested to instruct their banker to remit the Electricity Bills payment through RTGS/NEFT by giving following particulars.

Sr. no.	Description	For Individual consumer
1	Name of Account holder	BEST Undertaking
2	Complete Contact Address	BEST Bhavan, BEST Marg, Colaba, Mumbai – 400 001.
3	Telephone No./ E-mail	022- 22856262 Ext-540, aocccashcounter@bestundertaking.com
4	Bank Name and Address of branch of the Bank	Citi Bank, Fort, Mumbai – 400 001.
5	Whether the Branch is Computerised	Yes
6	Whether the Branch is RTGS enabled ? If yes, then what is the Branch's IFSC CODE	Yes, IFSC CODE- CITI0100000
7	Is the Branch also NEFT enabled	Yes
8	Type of Bank Account	Current Account
9	Branch Code of the Bank (SB/CURRENT/CASH CREDIT)	Current A/c., Branch Code 835
10	Account Number	
11	M.I.C.R. Number	400037001
12	Bill Amount:	Rs.....